

ACCOMMODATION RULES

1. The guest, who is accommodated in the SKM MENDELU accommodation facility in Brno, is obliged to follow the provisions of the Accommodation Rules. In the event of a serious violation of any of the provisions of these accommodation rules, the management of the accommodation facility is entitled to terminate the contract immediately.
2. In the accommodation facilities SKM MENDELU can be accommodated only a duly registered guest. For this purpose, the guest will present his or her valid identity card or passport or other valid identity document, if applicable, immediately upon arrival, and fill in the sign-in card. The receptionist will issue a residence card after the guest's registration, indicating the name of the accommodation, guest's name, room number, length of stay and time the room is to be vacated on the last day.
3. Upon arrival of the accommodated guest to the accommodation facility, the guest is required to prove the staff with a valid residence card upon request.
4. The accommodation facility may, in special cases, offer a guest other than an agreed accommodation if it is substantially different from the confirmed order.
5. Based on the confirmed order, the accommodation facility is obligated to accommodate the guest from 14:00 to 24:00 - until then the guest room reserves, unless otherwise specified by the order.
6. If the guest asks for an extension of the accommodation, he / she will arrange the reception, in the case of free capacity, accommodation in the required time, but he / she is not obliged to provide accommodation in the same room as the guest has used so far.
7. The guest coming before 6.00 am will pay the accommodation price for the previous night. The guest will pay the price for accommodation and provided services in accordance with the valid pricelist upon arrival on the accommodation (unless agreed otherwise - contract, order, etc.).
8. The accommodation facility is responsible for the accommodation provided by the guest to the accommodation facility as well as for damage to the detained items, if these have been deposited at a place reserved for that purpose. The accommodation facility is liable for damage to deferred property of higher value only if the items were handed over to the reception accommodation.
9. The guest is using the room for an agreed period of time. If the accommodation is not arranged in advance, the guest will check out the stay no later than 10:00 am on the last day and is obliged to leave the room by this time. If he fails doing so, the accommodation facility is entitled to charge him the next day's stay. In the event that the accommodation has been previously booked and the guest ignore the challenge of leaving the room or is not present at the hotel, the hotel reserves the right to write his personal overalls and deposit them in a safe place in order to allow the guest to enjoy his pre-booked reservation.
10. In the room and on the premises of the accommodation, the guest may not move the room equipment without the permission of the management of the accommodation, perform any interventions in the electrical network or other installations.
11. In the accommodation and in particular in the room, the guest is not allowed to use his / her own electrical appliances, this does not apply to electric appliances for guests' personal hygiene (shaving or massage machines, hairdryers, etc.). Ignoring this rule may be penalized by CZK 500.
12. Guests may not bring inside the accommodation facility and rooms sports equipment and items being to store in another reserved place.
13. When leaving the room the guest is obliged to close the water closets in the room, turn off the room and its lighting accessories and close the door.
14. From 22:00 until 07:00, the guest respects the night's rest, i.e. does not disturb other guests staying in the accommodation facility.
15. The guest can only receive a visit in the room with reception approval from 06.00 to 22.00. Each visit will be logged at the reception and will be duly entered in the guest book. The guest has to leave the hotel no later than at 22.00, otherwise, he becomes a guest and pays the accommodation cost.
16. Guests' complaints and/or their suggestions for improvement of the hotel's activities are accepted by the management of the accommodation facility.

Brno, August 25, 2017

Ing. Jana Hradská, Director of SKM MENDEL