

Business Analyst/Support

Would you like to be part of an international team and support customers with their business operations worldwide? Do you want to be part of a dynamic team with a diverse scope of work? Apprise is currently looking for a new member like you to join our team!

Position Description

As a Business Analysts/Support, you will be an integral part of a customer support team working with leading edge technology to implement and support complex business solutions. Following training on our software, customers' business requirements, technology and many other aspects of our company, you will:

- > Play an important role as a consultant to our customers, offering suggestions for process and workflow improvements that increase the efficiency of their supply chain operations.
- > Research software issues, simple query writing and data analysis.
- > Execute final resolution of client issues, including compiling and delivering code, execution of utilities, etc.
- > Work with Apprise engineers and customers to develop custom software enhancement requests.
- > Work with customers by phone and online on the analysis, identification and resolution of their issues.
- > Assist with the testing of new software releases, as well as the creation of Service Packs for existing releases.

Apprise is a global leader in consumer goods distribution software. From our headquarters in North America, and global locations in Europe, Asia and Australia, we provide business management solutions, services, and support to companies all over the world—and help bring thousands of consumer brands to market every day.

Start date: ASAP (up to agreement)

Job Requirements

- > The ideal candidate is a self-motivated professional, possessing excellent written and verbal communication skills.
- > Ability to handle multiple tasks simultaneously and enjoys working with people.
- > Bachelor's degree is preferred (Business management, Economics and Management, System Engineering and Informatics or a related discipline)
- > At least upper-intermediate knowledge of English is a must. Knowledge of other European language is a plus.

What we offer

- > Full-time job employment contract for indefinite period, working regular business hours only.
- > Work in an international environment with pleasant atmosphere in modern office in Brno.
- > Training for new employees, usage of English language on a daily basis.
- > Opportunity for career and professional growth.
- > Wide range of benefits (meal vouchers, cafeteria system, Multisport card, English or Czech lessons, partly flexible working hours, home office possibility, extra week of vacation after 2 years by company, 4 sick days per year, etc.)
- > Fruits, snacks plus other refreshments and game room at workplace, team buildings.

Contact Information

If you are interested in this position, send us your resume and cover letter to jobs.cz@apprise.com with reference "Business Analyst/Support" in the subject line of your e-mail.

For more details about our company visit <http://www.apprise.com/>

If you haven't heard back from us within two weeks, it means that we have chosen another candidate. Thank you for understanding.